

**Winners' Zone Official Rules – Rocky Gap Casino, Resort & Golf.
Effective November 7, 2023**

1. Guests must be at least 21 years old to join the Winners' Zone and present an acceptable, valid, state or government-issued photo ID for registration. Acceptable forms of photo identification are as follows: State-issued Driver's License, state-issued ID card, government-issued Passport for non-U.S. residents, Military ID, or a government-issued Green Card. Rocky Gap Casino, Resort & Golf ("Rocky Gap") will determine what is an acceptable form of identification.
2. The benefits of the Winners' Zone Program are intended for use only by the person listed on the account. Only the person listed on the account may use the account for play. Team playing on one account is strictly prohibited and may result in loss of rewards privileges.
3. A valid photo ID is required to redeem any benefit earned through Winners' Zone. Photo ID must match the name on any coupon or voucher.
4. A valid email and phone number are required to join Winners' Zone. Patrons may opt out of receiving emails, calls, or texts upon enrollment. This option may be updated at any time by visiting the Casino Cashier.
5. Winners' Zone cards and accounts are non-transferable, are the property of Rocky Gap Casino, Resort & Golf, and must be returned upon the Rocky Gap Casino, Resort & Golf's request.
6. Only the member listed on the Winners' Zone account may receive account information or engage in any transactions related to their Winners' Zone account.
7. Winners' Zone accounts, club or tier points, and benefits are non-transferable, including upon death or divorce.
8. The guest is responsible for selecting a Personal Identification Number (PIN) for his/her Winners' Zone account and for keeping this PIN confidential and secure. The guest is responsible for any activity on his/her account.
9. Rocky Gap is not responsible for lost, damaged, or stolen cards, including any misuse of card or account.
10. The guest is responsible for ensuring the Winners' Zone card is properly inserted into machines to track play. Rocky Gap is not responsible for any machine or card reader error.
11. To be evaluated for table play, guests must present their Winners' Zone card to the table games dealer before a wager is placed.
12. Winners' Zone club points are earned by guests at Rocky Gap in accordance with their gaming activity and the amount of Winners' Zone club points earned will vary depending on the model of the gaming device played. Where applicable, club points are awarded for all tracked slot and table game play, keno, and poker. Rocky Gap may revise the method for earning club or tier points at its discretion. The current schedule for earning club or tier points is available below:
 - Earn one (1) club point for every \$1 of coin-in on designated video reels.
 - Earn one (1) club point for every \$2 of coin-in on designated video poker and keno machines.
 - Earn club points by playing table games based on type of game, average bet, and amount of time played. Cash or credit card sales not including taxes, fees, or gratuities.
 - Visit www.cnty.com/rocky-gap for a list of participating restaurants and outlets.
13. Club Points are generally earned on a game independent of tier point multipliers, promo points, or any other promotional offer.
14. Additional club points may be earned when playing any denomination video reel, reel slot, video poker, video keno, multi-game, or video blackjack machine during a club or tier point multiplier or bonus club or tier point promotion. Club or tier point multipliers and bonus point promotions must be activated at a promotional kiosk by inserting the card and logging into your account to be eligible to earn promo points. Bonus club or tier points may also be accumulated based on promotions and additional play.
15. Redeem club points for casino slot play (1000 points = \$1 slot play)
16. Redeem club points for comps (1,000 points = \$1 comp for hotel, dining, golf, or spa services)
17. All Winners' Zone club and tier point accumulations are subject to review and verification by the Rocky Gap Casino, Resort & Golf. Rocky Gap reserves the right to adjust account status due to computer error, machine malfunction, operator error, fraud, or other misuse of the Winners' Zone card, promotions, or points.
18. Winners' Zone tier status is based upon the number of Winners' Zone tier points (non-promo or bonus points) earned from January 1 - December 31 of each calendar year.
19. Additional offers and benefits earned through tier achievement may be modified, changed, added, deleted, or canceled by Rocky Gap Casino, Resort & Golf at its discretion.
20. Club points are valid as long as a minimum of one (1) Winners' Zone club point is earned every thirteen (13) months. If no Winners' Zone club points are earned within thirteen (13) months, the Winners' Zone club points will expire.
21. All applicable taxes related to the receipt of rewards are the sole responsibility of the Winners' Zone member.
22. All club point redemptions are final. Rocky Gap Casino, Resort & Golf management must approve any exceptions.
23. Individuals who are excluded, in collections, trespassed, or banned from the Rocky Gap Casino, Resort & Golf, including through a government program, by their request or at the discretion of the property, are not eligible to participate in the Winners' Zone Program and may not redeem club or tier points for any reason. If an individual is excluded, in collections, trespassed, or banned from Rocky Gap Casino, Resort & Golf, the point balance on the individual's account will be deleted, the account closed, and the guest will NOT receive remaining points or mailers on their account.
24. Winners' Zone members agree to allow Rocky Gap Casino, Resort & Golf to use their name and likeness for promotions and announcements without compensation, consideration, notice, review, or further consent.
25. Rocky Gap reserves the right to deny participation in the Winners' Zone Program or to terminate a Winners' Zone account at any time, subject to applicable gaming laws.
26. Rocky Gap reserves all rights pertaining to the Winners' Zone Program, including regarding the interpretation of rules, disputes, eligibility, etc. Including the right to void and/or change, cancel, or modify the Program at any time and/or as necessary to comply with applicable state and federal laws and regulations.
27. A guest's participation in the Winners' Zone Program acknowledges their agreement to abide by the rules.
28. Rocky Gap reserves the right to adjust club or tier points inaccurately awarded due to machine malfunctions or configuration errors.



cnty.com/rocky-gap

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A Century Casinos venture.



Maryland requires individuals to be 21 or older in order to enter the gaming floor or play video lottery terminals. Please play responsibly, for help visit mdgambinghelp.org or call 1.800.GAMBLER. Offers are not intended for and will not be redeemed for anyone on the Maryland Lottery and Gaming Control Agency voluntary exclusion list.



REWARD YOUR PLAY

VISIT THE CASINO CASHIER TO SIGN UP FOR FREE.



cnty.com/rocky-gap



BENEFITS

Use your Winners' Zone Rewards Card to earn points to achieve higher tiers while playing your favorite slot, table games or staying at the hotel, dining in one of our outlets, enjoying a round of golf or even a spa treatment.

Your points, your way! Points can be redeemed for free slot play, hotel, food, golf or even spa treatments.

Tier points will accumulate during the twelve month earning period from January 1 - December 31 and are used to determine your qualifying tier level.

Tier points have no redemption value and reset after each earning period.

 QUALIFYING CARD LEVELS	 BRONZE 0-4,999	 SILVER 5,000-29,999	 GOLD 30,000-59,999	 PLATINUM 60,000-199,999	 PREMIER 200,000 +
	REDEEM POINTS YOUR WAY	●	●	●	●
EARN POINTS FOR RESTAURANT PURCHASES	●	●	●	●	●
VIEW ACCOUNT INFORMATION & OFFERS ONLINE & IN MOBILE APP	●	●	●	●	●
FREE PARKING	●	●	●	●	●
EXCLUSIVE EMAIL OFFERS	●	●	●	●	●
FLOOR WIDE COMMUNITY PROMOTIONS	●	●	●	●	●
TIER UPGRADE OFFERS / SPECIAL EVENTS			●	●	●
PREFERRED ROOM UPGRADE			LAKE VIEW AS AVAILABLE	TOP LEVEL AS AVAILABLE	JR SUITES / TOP LEVEL AS AVAILABLE
ENTERTAINMENT COMPS / DISCOUNTS			●	●	●
EXCLUSIVE DINING & BEVERAGE EVENTS			●	●	●
COMP GOLF			BASED ON AVAILABILITY 1X / MO APRIL-OCTOBER	2X / MO APRIL-OCTOBER	1X / WEEK APRIL-OCTOBER
DRIVING RANGE		1X / MO APRIL-OCTOBER	2X / MO APRIL-OCTOBER \$50 - 1X PER QUARTER	1X / WEEK APRIL-OCTOBER \$50 - 1X PER MONTH	UNLIMITED APRIL-OCTOBER \$50 - 1X PER WEEK BASED ON AVAILABILITY
COMP SPA CREDIT ON SERVICES					\$50 PER WEEK
DESIGNATED VIP PARKING					\$25 PER WEEK
FOOD CREDIT AT SIGNATURES OR LAKESIDE				\$40 PER MONTH	
LOBBY LOUNGE CREDIT				\$10 PER MONTH	
CASINO HOST SERVICE				●	●
COMP WATER ACTIVITY RENTALS				*	**
PREFERRED TEE TIMES				●	●
PRIORITY HOTEL CHECK-IN					●
COMP CASH ADVANCE FEES					●
5% MERCHANDISE DISCOUNTS - GOLF					●

*1X PER MONTH 1 HR MAX - CARD HOLDER + 1 GUEST **1X PER WEEK 1 HR MAX - CARD HOLDER + 1 GUEST