

Housekeeper- EVS

JOB SUMMARY:

Accountable for ensuring high standards of cleanliness of all Hotel, Lodge, Trackside, Casino, Facilities, Parking lot, Administrative offices, and Atrium.

ESSENTIAL DUTIES & RESPONSIBILITIES:

- Responsible for the efficient and effective cleaning of all areas with higher standards of knowledge.
- Responsible for vacuuming all floors whether is Hotel, Lodge, Gaming area or Trackside areas.
- Cleaning, disinfecting, and restocking all restrooms and closets. Mopping and vacuuming floors around the casino, all restrooms and entrances.
- Responsible for removing all trash and debris from machines, floors, and trash cans.
- Trash and debris to be deposited in the outside dumpsters.
- Attend to guest as needed for any housekeeping needs.
- Ensure the safety and security of guest and employees
- All other duties as assigned.

EXPERIENCE/QUALIFICATIONS/SKILLS/REQUIREMENTS:

Ability to understand simple instructions. Good oral communications skills. Ability to work well with other people in a timely manner, according to standards. Answer all calls promptly and maintain politeness; pay attention to the needs of guests at all times. Ability to perform assigned job duties under frequent time pressure in an interruptive environment. Knowledge in the safe use of cleaning products. Ability to use house cleaning equipment. Experience in janitorial service or high volume hotel / casino gaming housekeeping department helpful. Always maintain a pleasant, friendly, and welcoming attitude at all times. Have complete knowledge of all special events and promotional activities.

Physical Requirements

- Sitting 5%
- Bending 20%
- Lifting 5% (overhead arm length up to 20 lbs. from waist)
- Standing/Walking 50%
- Pushing/Pulling 20% (up to 30 lbs.)

Must be able to stand/walk/ sit for extended periods. May be exposed to working in a noisy, smoke/secondary smoke environment.

Must be at least 21. Must be able to obtain and maintain appropriate licensing. Must be able to pass a background investigation.

EDUCATIONAL REQUIREMENTS:

High School Diploma or equivalent.